

EMPLOYMENT HISTORY

UX designer at Aviso Wealth Full time

Oct 2022-Present | Downtown Toronto, Canada

- Specialize in collaborating across diverse lines of business, including Aviso Wealth Parent brand, Qtrade (Qtrade Direct Investing and Qtrade Guided Portfolios, and Credential Asset Management), and internal platforms like kXg and Intranet.
- Expertise in using UX research to inform and guide UI design.
- Achieved a remarkable 13% reduction in bounce rate and doubled the download rate for thousands of users through the redesign of the Aviso Marketing kit.
- Conducted usability testing, revealing design improvement opportunities, resulting in a remarkable
 97% increase in engagement after implementing changes in the kXg and Qtarde Marketing hub.

UI/UX designer at Backyard Movement Freelance

June 2022-Oct 2022 | Toronto, Canada

- Successfully executed website redesign projects using agile methodology.
- Collaboratively worked with developers to create sophisticated and user-friendly website designs.
- Led user research efforts to gather valuable insights for enhancing **navigation systems** and optimizing the overall user experience.

Web User Interface Designer at Trao Gifts Internship

June 2021- August 2021 | Basel, Switzerland

- Proficient in **data analysis**, with a focus on examining the Japanese hibiscus market.
- Conducted market expansion by distributing product samples from a Vietnamese hibiscus company to potential Japanese customers.
- Conducted **in-depth user research**, gaining valuable insights.
- Applied research findings to enhance website layout, improving user experience and market appeal.

CERTIFICATIONS

- UX foundations: Accessibility by LinkedIn May 2022
- Introduction to User Experience Principles and Processes by University of Michigan May 2022
- Responsive Web Design in Adobe XD by Google May 2022

EDUCATION HISTORY

University of Toronto School of Continuing Studies - Toronto. Canada

UI/UX design, Information Technology (Dec 2021-Jun 2022)

With a focus on user-centered design principles, I honed my creative skills and utilized diverse tools to create visually captivating designs that deliver exceptional user experiences. Through immersive UX projects, I gained practical experience, enabling me to apply these insights effectively in real-world scenarios.

University of Toronto - Toronto, Canada

Bachelor of Arts | Double majors in CCIT and Sociology (Sept 2018- Jun 2022)

During my CCIT studies, I gained expertise in graphic design, web programming, and media studies. I also immersed myself in sociology, developing proficiency in qualitative and quantitative research methods, and delving into topics related to indigenous peoples in Canada. Additionally, I explored classical sociological theories, including those by Max Weber and Karl Marx, enhancing my knowledge in the field.

Sheridan College - Oakville, Canada

Bachelor of Arts | Major in CCIT (Sep 2019-Jul 2021)

I completed a curriculum in collaboration with the University of Toronto, Mississauga (UTM), where I acquired a strong foundation in HTML5, CSS, JavaScript, Boostrap, Visual Prototyping & Wireframing, as well as User Interface Design and User Experience principles.

SKILLS

- Fluent in Japanese and English
- UI/UX design
- HTML, CSS, JavaScript and Bootstrap: visual studio code
- Typography
- Prototyping, wireframes, user-flow, mockups, style guide
- AODA/WCAG design
- Figma
- Miro
- Adobe design
- Google analytics
- Organizational skills
- · Agile team working
- Problem solving
- Time management
- Responsive web design
- Usability testing